

## CHAPTER IV

### CONCLUSION AND SUGGESTION

#### 4.1 Conclusion

In the implementation of this internship, the author gets many real benefits knowledge in applying the knowledge gained in college, so that they can practice optimally while carrying out the internship. Besides that Internship is a means for writers to get to know the real world work and get to know the environment and working conditions that faced by students after graduating from college.

Based on the description in the Apprenticeship Report it can be said that in world of work, responsibility, thoroughness, high patience are needed to all work done and discipline in following the rules and working time. Discipline is our responsibility so that the given task can be completed properly and on time.

Based on the results of the discussion in accordance with the title that the author proposes, a lot of experience and knowledge that the author gets. However, the author chose to intern at the HnH Baby Shop shop and for internship, the author encountered some difficulties. Lack of knowledge of selling goods through the market place, makes the author have a lot to learn. However, a cooperative and supportive work environment makes writers don't feel worried. The author learns a lot about admin in the market place, how it work show to manage time and emotions and do good problem solving.

Besides, because the writer is an apprentice at an online shop, the writer also learn how to provide the best service to consumers who come and learn the character of each person and how to deal with them.



#### 4.2 Suggestion

Based on the conclusions described above, the author will provide suggestions for improvement that may be useful for the HnH BabyShop suggestions that the author can give are:

1. The division of duties for each position must be clear and fair.
2. The First In First Out system can be applied to simplify calculations the amount of inventory in the warehouse and reduce the risk of goods piling up to along.

In addition, the author has several suggestions for students who will later take part in internships, such as:

1. Before doing an internship, students must know what to do practiced, either from references or directly asking questions.
2. Students must actively ask questions without disturbing coworkers, to obtain unknown information.
3. Keep the atmosphere here as friendly as possible to superiors and co-workers, because it will affect the smoothness of the apprenticeship process.
4. During the internship, you must do your job sincerely, disciplined and active to achieve optimal results.

## REFERENCES

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## CURRICULUM VITAE

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- Elementary School : SDN Mojorejo I
- Junior High School : SMPN Muara Jawa
- Senior High School : SMK Farmasi Samarinda
- Working Experience : Internship experience in an online shop as an admin.

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## APPENDICES

The following are some photos:



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